

2017 Annual Report

City of York, Pennsylvania

Department of Fire/Rescue Services



David P. Michaels, Fire Chief
Chad A. Deardorff, Deputy Chief



The City of York Pennsylvania

101 South George Street PO Box 509 York PA 17405
www.yorkcity.org

Mayor Michael R. Helfrich

The Honorable Michael R. Helfrich, Mayor &
Members of the Council of the City of York
101 S. George Street
York, PA 17401

Dear Mayor Helfrich and Members of Council:

I am pleased to present to you the 2017 Annual Report of the Department of Fire/Rescue Services. This report represents the state of our Department and our efforts to provide professional, courteous and cost-effective emergency response and services to our residents and visitors.

As with every other department and bureau within the city, we faced a challenging budget year in 2017. Unpredictable vehicle repair costs were higher than anticipated. The Department was successful in obtaining several grants, including a grant to replace ground ladders and equipment. The Department also received a grant from Firehouse Subs for a turn-out gear washer and dryer. The grant will allow our Department to meet the NFPA standard on turn-out gear care and maintenance and improve the health and safety of our firefighters.

The Department maintained 56 career firefighters in 2017. Three new firefighters began their careers with the Department and were assigned to shifts after successfully graduating from the 58th HACC Fire Academy.

The volunteer members of the Department provided a substantial savings to the taxpayers through their time volunteered and funding contributed. The volunteers of the Department gave over 2400 hours of service to the city. In addition, the Volunteer Firemen's Relief Association contributed over \$64,000 for the purchase of gear and equipment.

In 2017, the Department responded to 3,527 calls for service. Estimated fire loss for the year was \$2,064,565. Throughout the year, Department personnel responded to numerous significant events including fires, accidents, and all hazards. The Department

also started to carry and administer Naloxone during 2017. Department personnel revived 129 overdose victims throughout the year.

The Department once again held true to the mission of protecting lives and property through our fire prevention efforts. The Fire Prevention Bureau conducted inspections, issued permits, and registered and inspected vacant properties. 9,317 people received fire safety education and training from Department personnel.

The Department continued to provide and install free smoke detectors to residents in conjunction with several community partners. 8,420 smoke detectors have been installed as part of the program. In addition, the Department installed 1,591 batteries in smoke detectors throughout the city. I am proud to report there were no fire fatalities in 2017.

A 2017 year in review video can be viewed on YouTube at <https://youtu.be/xKaUCed2YSY>.

I would like to express my thanks and appreciation to the members of the Department for their continued hard work, dedication and cooperation during the past year. I would also like to thank Administrative Assistant Trish McDowell for her valuable assistance.

Sincerely,

David P. Michaels

David P. Michaels
Chief

STATISTICS

INCIDENT TYPE REPORT – 2017

Fire

	<u>Count</u>	<u>Estimated Loss</u>
Building Fire	92	\$1,813,175
Fires in Structure Other than in a Building	1	\$ 0
Cooking Fire, Confined to Container	12	\$ 215
Cooking Fire, Confined to Appliance	16	\$ 110,535
Chimney or Flue Fire, Confined to Chimney	5	\$ 1,250
Incinerator Overload or Malfunction, Fire	1	\$ 0
Fuel Burner/Boiler Malfunction, Fire	1	\$ 0
Trash or Rubbish Fire, Contained	6	\$ 70
Passenger Vehicle Fire	23	\$ 72,600
Road Freight or Transport Vehicle Fire	1	\$ 50,000
Off-Road Vehicle or Heavy Equipment Fire	1	\$ 0
Natural Vegetation Fire, Other	6	\$ 0
Forest, Woods or Wildland Fire	1	\$ 0
Brush or Brush-and-Grass Mixture Fire	13	\$ 150
Outside Rubbish Fire, Other	1	\$ 0
Outside Rubbish, Trash, or Waste Fire	39	\$ 495
Dumpster or Other Outside Trash Receptacle	7	\$ 0
Special Outside Fire, Other	5	\$ 10,550
Outside Equipment Fire	1	\$ 25
Outside Gas or Vapor Combustion Explosion	1	\$ 0
Cultivated Trees or Nursery Stock Fire	1	\$ 0
TOTAL	234	\$2,059,065

Overpressure Rupture/Explosion, Overheat (No Fire)

	<u>Count</u>
Overpressure Rupture of Steam Pipe	5
Overpressure Rupture of Steam Boiler	2
Steam Rupture of Pressure or Process Vessel	1
Overpressure Rupture of Boiler from Air	1
Fireworks Explosion (No Fire)	2
Excessive Heat, Scorch Burns with No Fire	31
TOTAL	42

Rescue and Emergency Medical Service Incidents

	<u>Count</u>
Medical Assist, Assist EMS Crew	36
Emergency Medical Service, Other	2
EMS Call, Excluding Vehicle Accident with Injury	932
Firefighter Injury, Non-Incident Response	1
Motor Vehicle Accident with Injuries	170

INCIDENT TYPE REPORT – 2017

Rescue and Emergency Medical Service Incidents (Cont'd.)

	<u>Count</u>
Motor Vehicle/Pedestrian Accident	33
Motor Vehicle Accident with No Injuries	61
Lock-In	1
Extrication Rescue	2
Extrication of Victim(s) from Vehicle	4
Removal of Victim(s) from Stalled Elevator	21
Trench/Below-Grade Rescue	1
Extrication of Victim(s) from Machinery	1
Swift Water Rescue	4
TOTAL	1,269

Hazardous Condition (No Fire)

	<u>Count</u>
Hazardous Condition, Other	4
Combustible/Flammable Gas/Liquid Condition	3
Gasoline or Other Flammable Liquid Spill	19
Gas Leak (Natural Gas or LPG)	63
Oil or Other Combustible Liquid Spill	9
Chemical Hazard (No Spill or Leak)	4
Chemical Spill or Leak	3
Refrigeration leak	3
Carbon Monoxide Incident	34
Electrical Wiring/Equipment Problem, Other	11
Heat from Short Circuit (Wiring)	2
Overheated Motor	13
Breakdown of Light Ballast	3
Power Line Down	23
Arcing, Shorted Electrical Equipment	48
Biological Hazard, Confirmed or Suspected	4
Accident, Potential Accident, Other	4
Building or Structure Weakened or Collapsed	10
Building or Structure Struck by Vehicle	29
Vehicle Accident, General Cleanup	108
Attempted Burning, Illegal Action	1
Attempt to Burn	2
TOTAL	400

INCIDENT TYPE REPORT – 2017

Service Call

	<u>Count</u>
Service Call, Other	1
Person in Distress, Other	4
Lock-Out	15
Water Problem, Other	3
Water or Steam Leak	33
Water Leak - Broken Sprinkler Line	3
Smoke or Odor Removal	10
Animal Problem	1
Animal Rescue	5
Public Service Assistance, Other	4
Assist Police or Other Governmental Agency	20
Return to Fire Scene for Investigation	3
Police Matter	14
Public Service	27
Fire Watch Detail	16
Defective Elevator, No Occupants	1
Unauthorized Burning	10
Cover Assignment, Standby, Moveup	3
TOTAL	173

Good Intent Call

	<u>Count</u>
Good Intent Call, Other	4
Dispatched and Cancelled En Route	369
Wrong Location	5
No Incident Found on Arrival at Dispatch	85
Authorized Controlled Burning	8
Prescribed Fire	2
Vicinity Alarm (Incident in Other Location)	7
Steam, Other Gas Mistaken for Smoke, Other	4
Smoke Scare, Odor of Smoke	69
Smoke Scare, Smoke from Cooking (Not Fire)	152
Steam, Vapor, Fog or Dust Thought to be Smoke	29
Smoke from Barbecue, Tar Kettle	1
EMS Call, Part Transported by Non-Fire	3
HazMat Release Investigation with No HazMat	43
Biological Hazard Investigation	1
TOTAL	782

INCIDENT TYPE REPORT – 2017

False Alarm and False Call

	<u>Count</u>
False Alarm or False Call, Other	1
Malicious, Mischievous False Call, Other	4
Municipal Alarm System, Malicious False	140
Direct Tie to FD, Malicious False Alarm	16
Telephone, Malicious False Alarm	11
Central Station, Malicious False Alarm	6
System Malfunction, Other	12
Sprinkler Activation Due to Malfunction	6
Extinguishing System Activation	2
Smoke Detector Activation Due to Malfunction	99
Heat Detector Activation Due to Malfunction	5
Alarm System Sounded Due to Malfunction	81
CO Detector Activation Due to Malfunction	9
Unintentional Transmission of Alarm, Other	12
Sprinkler Activation, No Fire	9
Smoke Detector Activation, No Fire	78
Detector Activation, No Fire	34
Alarm System Activation, No Fire	82
Carbon Monoxide Detector Activation, No CO	5
TOTAL	612

Severe Weather and Natural Disaster

	<u>Count</u>
Wind Storm, Tornado/Hurricane Assessment	7
TOTAL	7

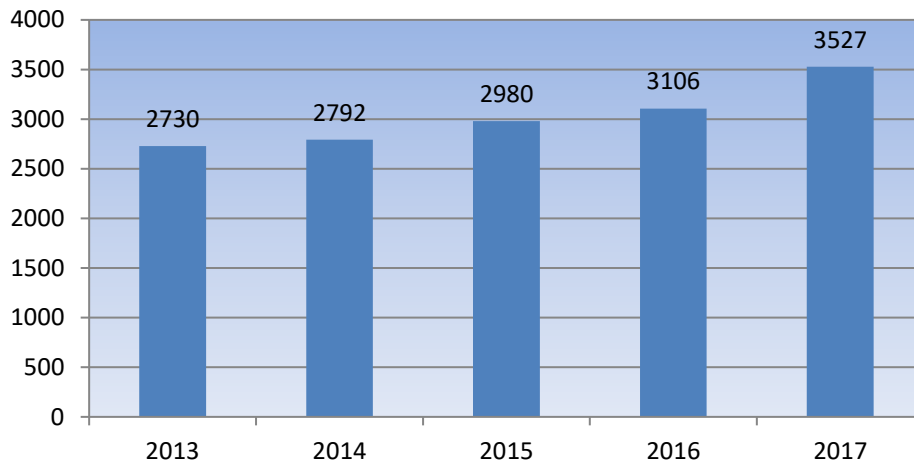
Special Incident Type

	<u>Count</u>
911 Citizen Complaint	8
TOTAL	8

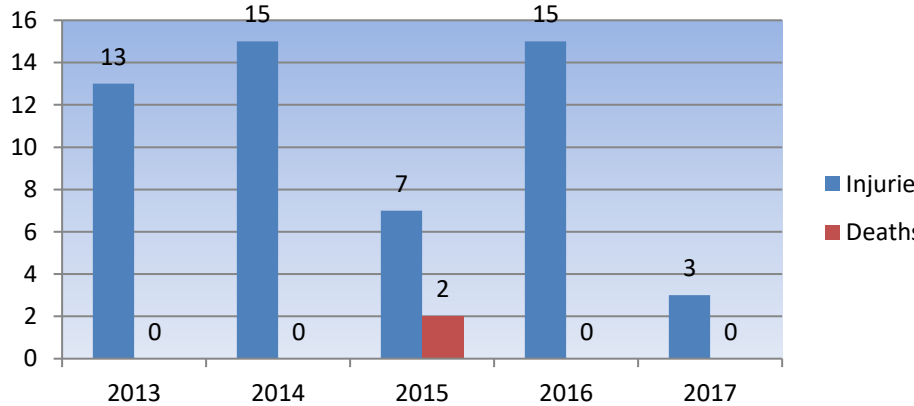
**TOTAL INCIDENT COUNT
(INCLUDES EXPOSURE REPORTS)
TOTAL ESTIMATED FIRE LOSS**

**3,527
\$2,064,565**

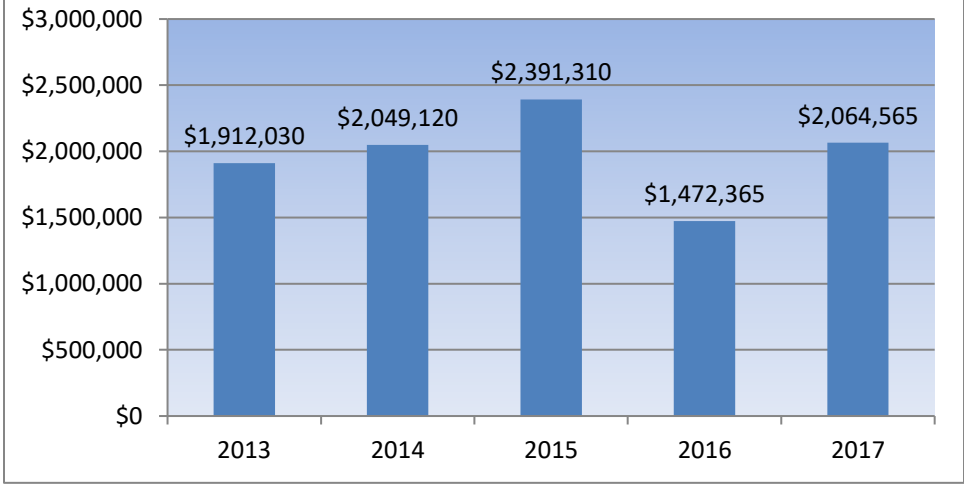
Five Year Call Comparison



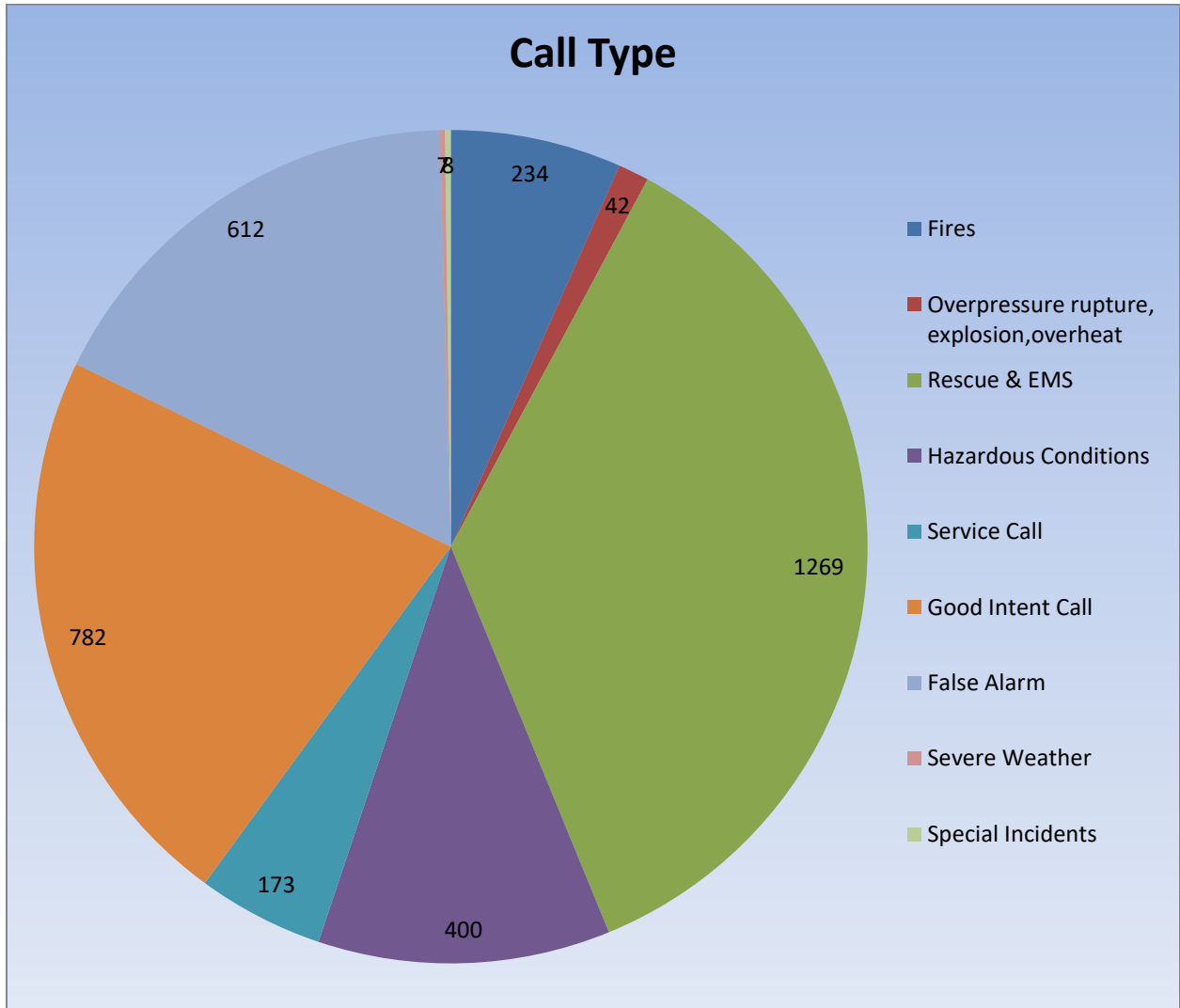
Five Year Civilian Injury and Death Comparison



Five Year Property Loss



Call Type



O P E R A T I O N S

2017 Annual Report for the Department of Fire/Rescue Services Fire Suppression

There are currently 52 personnel assigned to fire suppression. The firefighters/officers are assigned to four operational platoons. The Department operates three engines and one ladder truck. Each platoon is commanded by an Assistant Chief and a Captain. Suppression personnel:

- Answer calls for emergencies
- Maintain equipment
- Attend trainings
- Perform fire prevention inspections
- Maintain facilities
- Perform pre-fire plan inspections
- Install smoke and carbon monoxide detectors
- Conduct fire safety events

In addition to performing the above duties, personnel continue to save money for the city through their work. Personnel perform vehicle maintenance, maintain ladders and small tools, service power equipment and test and maintain all Department breathing apparatus. Personnel also continue to keep up with building maintenance on a limited budget.

Personnel Changes:

The following were hired in 2017:

Lawrence Pacl
Zachary Calvert
Jonathan Vaughan.

Hired August 7th, 2017
Hired August 7th, 2017
Hired September 11th, 2017

Summer Intern:

We were happy to welcome Marquise Granton who spent the summer with us as part of the Crispus Attucks Summer Youth Employment Program. Marquise, a student at Logos Academy, worked with our personnel on several projects.

Incidents:

The Department was confronted with several significant incidents throughout the year.

On January 16th just before midnight, crews were sent to 1 E. King St. for a reported structure fire. As crews arrived they noted a smoke conditions and an investigation found a working fire at the New Hub Store at 51 S. George St. Crews worked to extinguish the fire and contained the fire to the first floor. The accidental fire caused \$500,000 and temporarily disrupted a long-time city business.

On January 31st, crews were dispatched to 357 W. Philadelphia St. for a reported structure fire with entrapment. While responding, York County 911 advised that White Rose Ambulance was on scene and reported entrapment. Crews arrived to find that personnel from White Rose Ambulance were on scene and had rescue a mother and child from the third floor. They advised they had been dispatched for a medical emergency alarm and had found the fire. They reported a victim still trapped on the 2nd floor. Crews entered the 2nd floor apartment under extreme heat conditions. A search was conducted, and crews quickly located an unconscious female. The female was removed from the apartment and transported to York Hospital in serious condition. The victim eventually made a full recovery.

On the afternoon of March 3rd, on duty personnel were dispatched to 283 W. Cottage Pl. for a reported structure fire. Crews arrived to find a working fire and made an aggressive interior attack. Crews were able to quickly extinguish the fire and keep it from spreading to neighboring row homes.

On March 23rd, York County 911 started receiving numerous calls reporting a fire at 359 Oak Ln. A dispatched was made and crews arrived to find a working fire. The fire of undetermined origin was quickly extinguished but not before causing \$65,000 in damage.

On April 15th, crews were sent to 316 E. Maple St. for a reported structure fire. As crews arrived on scene, they found a well-advanced fire involving two homes. Although the fire caused significant damage, crews were able to rescue three dogs. One firefighter was treated for a minor injury and the American Red Cross assisted displaced residents. The fire was caused by a discarded cigarette and caused \$140,000 in damage.

On April 16th, (Easter Sunday), crews were dispatched to 760 W. Market St. for a reported structure fire. On arrival, crews found heavy fire from a 2nd floor balcony and the fire rapidly spreading. Crews entered the home and were able to quickly extinguish the fire. The fire was determined to be accidental caused by hot ashes from a charcoal grill.

On April 17th, crews responded to their 3rd working fire in as many days, a garage fire in the 700 block of Cleveland Ave. On arrival, crews encounter a fully involved garage fire. The fire of suspicious origin destroyed the garage. An adjoining garage was saved.

On May 21st, personnel were contacted and advised of ducklings stuck in a storm drain in the area of Pershing Ave. & Lafayette St. Crews arrived and met with the caller who directed them to a storm drain. Crews were able to lift off the grate and remove seven ducklings however three other ducklings retreated further into the storm drain. Getting creative, crews placed a box with the rescued ducklings near the drain. The chirping, of their siblings lured out the remaining ducklings.

Incidents (Cont'd.):

On May 25th, crews were sent to the 500 block of Company St. for a reported garage fire. Crews were just clearing the scene of a previous call and arrived quickly to find a fully involved garage fire. Once extinguished, it was determined the fire was intentionally set.

On May 28th, a dispatch was made for a vehicle fire in the area of 215 N. Hartley St. As crews were responding, they could see a large column of black smoke and York County 911 soon advised additional callers stated this was to be a tractor trailer. Crews arrived and found the tractor fully involved. Crews were able to extinguish the fire and keep it from spreading to the trailer.

In the afternoon of June 8th, on duty crews were sent to Baughman's Auto Yard for a reported vehicle fire. Crews arrived to find multiple vehicles on fire in different parts of the yard. In all total, eleven vehicles were damaged by the fire that was intentionally set.

On June 11th just as night work crews were starting their shift, a dispatch was made for a structure fire at 318 S. Penn St. Crews arrived to find a working fire in a vacant duplex undergoing renovations. It was an extremely hot and humid evening and as crews worked to bring the fire under control, neighbors graciously assisted firefighters by handing out water, ice and wet towels.

On June 25th, early in the afternoon, crews were dispatched to 900 W. Poplar St. for a reported structure fire. While responding, York County 911 dispatchers advised they were receiving numerous calls and were upgrading the call to entrapment. Crews could see smoke from a distance and arrived to find a well-advanced fire that involved a 3 story duplex. The fire caused \$200,000 damage and went to a 2nd alarm before being brought under control.

On June 29th, crews were sent to the rear of the 600 block of Company St. for a reported garage fire. On arrival, crews found a well involved garage fire that was spreading to a vehicle and another garage across the alley. The fire was intentionally set, and City PD followed up on leads provided.

On the afternoon of July 17th, a severe summer storm struck the city. The storm produced heavy rains that resulted in flooded roadways, downed power lines and downed trees. Crews were busy handling water rescues and storm related calls. Crews also responded to a working fire during the storm at 1403 Fireside Rd. The fire was caused when a tree came down on a service entrance cable.

The National Weather Service determined that a Gustnado struck the city on September 5th. The storm cut a swath of destruction across the city knocking down trees and power lines and blowing roofs off buildings. Crews answered over 40 storm related calls.

On September 24th, crews were once again sent to Baughman's Auto Yard on Eberts Ln. for a reported fire. Crews arrived to find a fire that involved numerous vehicles. 11 Vehicles were damaged in the intentionally set fire.

In the early morning hours of September 26th, crews were alerted to a structure fire at 144 E. Philadelphia St. Crews quickly arrived and were confronted with heavy fire that involved 144 E. Philadelphia and was spreading to the adjoining row homes. The intentionally set fire eventually went to 4 alarms before being brought under control.

Incidents (Cont'd.):

Damage was estimated at \$200,000 and the American Red Cross assisted displaced residents.

On October 17th, a structure fire was reported in the 500 block of E. Boundary Ave. Crews arrived on the scene to find a well-advanced fire that involved 512 & 514 E. Boundary Ave. The accidental fire was determined to have started by an electrical malfunction in the 1st floor front room of 512 E. Boundary Ave. and caused \$150,000 in damages. There were no injuries reported.

Training:

Throughout the year, Department members were trained in various job skills including:

- CPR
- Hazardous materials operations
- EMS
- Officer development
- Ropes and rigging
- Vehicle extrication
- Engine company operations
- Fire prevention
- Forcible entry
- Truck company operations
- Fire behavior
- Fire instructor
- Ventilation
- College level courses

Smoke Detectors:

In 2017, the Department continued with the smoke detector program. On request, the Department will send personnel to install the proper number of smoke detectors in their proper locations. All smoke detectors used by the Department are obtained through donations. In 2017, the Department installed 440 detectors.

In addition, the Department teamed with the American Red Cross on June 16th as part of a commitment to reduce fire fatalities. During the United Way's Day of Service, volunteers spent the day installing smoke detectors in the city's. Over 750 smoke detectors were installed.

Since the beginning of the smoke detector program, Department personnel have installed 8,420 smoke detectors and 1,591 batteries.

Memorial Service for Lt. Dennis DeVoe of the Harrisburg Fire Department:

A memorial service was held for Harrisburg Bureau of Fire Lt. Dennis "Denny" DeVoe on March 17th. Many of our firefighters personally knew Lt. DeVoe and we were saddened by his sudden loss on March 11th while responding to a structure fire with entrapment. We grieved with the brothers and sisters of the Harrisburg Fire Department on the loss of an exceptional firefighter and leader.

Without hesitation, our firefighters immediately offered support. Firefighters attended the memorial service and volunteered to provide coverage for Harrisburg while their firefighters attended the service. Crews did answer several calls for service throughout the day.

Law Enforcement Memorial Bike Ride:

On May 10th with the help of West York Fire Department, an American Flag was displayed on King St. as the Law Enforcement Memorial Bike ride came through York on the way to Washington D.C for Police Officer Memorial Day.

Radio System Upgrade:

During the year, the Department was involved in the switch over to a new York County 911 P25 Phase II digital trunked radio system. The Department assisted York County with testing of the system and equipment. New portable radios and mobile radios were received as part of the upgrade.

Naloxone:

The Department started to carry Naloxone on all apparatus starting January 10th. Naloxone counteracts the effects of an opioid overdose. On January 13th, crews revived their first overdose patient. Throughout the year, crews administered 262 doses of Naloxone and revived 129 people.

Visit from Taiwan Firefighters:

The Department was honored to have a group of fellow Firefighters from Taiwan visit Station 1 on December 6th. Taiwan experienced a devastating fire that killed six firefighters and the firefighters were in the States to study the American Fire Service and to train on Rapid Intervention Team (RIT) methods and techniques. We enjoyed our time with them and learning about their fire service. The language may be different, but the mission is the same.



F I R E P R E V E N T I O N

2017 Annual Report for the Department of Fire/Rescue Services Fire Prevention

The Fire Prevention Bureau is comprised of a Captain and an Assistant Chief. The Fire Prevention Bureau enforces the International Fire Code and the Property Maintenance Code. The bureau strives to make the city a safer place through the enforcement of applicable codes.

Members of the Bureau:

- Conduct certificate of occupancy inspections
- Receive and investigate complaints
- Conduct certificate of compliance inspections
- Issue operational permits
- Review plans
- Conduct fire drills
- Provide public education
- Register and inspect vacant properties
- Maintain certifications
- Serve on the Civil Enforcement Unit
- Conduct clean sweeps

In 2017, the Fire Prevention Bureau collected \$160,058.30 in fees. Fire prevention education and training provided by staff reached 9,317 people.

The work of the Fire Prevention Bureau is often unable to be measured. Without a doubt, the inspection of properties and enforcement of codes reduces the number of fires, property loss and potential loss of life and serious injury. The work of the Fire Prevention Bureau is not only to save lives but also to improve the quality of life throughout the city. This work is accomplished by investigating complaints, issuing violations and writing citations when necessary.

The Fire Prevention Bureau continues to enforce the International Fire Code (IFC) and inspect buildings throughout the City. The Bureau also administers the Vacant Property Registration Program and the Gamewell box auxiliaries.

2017 FIRE PREVENTION STATISTICS

The Department of Fire/Rescue Services performed the following fire prevention activities during the year.

Inspections

Certificate of Occupancy Inspections	70
Certificate of Occupancy Re-Inspections	27
Certificate of Compliance Inspections	62
Certificate of Compliance Re-Inspections	17
TOTAL INSPECTIONS CONDUCTED THIS YEAR	176

Operational Permits

Operational Permit Letters	0
Operational Permit Reviews	26
Operational Permit Inspections	272
Operational Permit Re-Inspections	98
Operational Permits Issued	373
Operational Permit Site Inspections	206

Vacant Properties

Vacant Property Site Inspections	2,086
Vacant Property Letters	319
Vacant Property Registrations	133

Testing

Alarm Tests	162
Gamewell Box Tests	144
Fire Suppression Tests	11
Knox Box/Caps	275

2017 FIRE PREVENTION STATISTICS (Cont'd.)

Administration

Office Hours	1,336
Meetings	81
Training Programs	22
Training Hours	30
Incident Responses	41
Other	7

Fees Collected

Gamewell Box Fees	\$ 88,764.00
False Alarm Fees	5,355.00
Training Fees	1,150.00
Vacant Property Registration Fees	25,545.00
Operational Permit Fees	38,444.30
Restitution	0.00
Miscellaneous Fees	800.00
TOTAL FEES COLLECTED THIS YEAR	\$160,058.30

Citation/Hearings

Citations Issued This Year	211
Hearings Attended This Year	17

Violation Notices

Violation Notices Issued This Year	31
Violation Notice Re-checks Conducted This Year	966
Violations Corrected	371

Non-Inspectional Property Visits

Ownership Verifications	1,095
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Plan Reviews

Plan Reviews	183
Pre-Incident Surveys	0
Fire Investigations	0

2017 FIRE PREVENTION STATISTICS (Cont'd)

Complaints

Complaint Inspections	8
Complaint Orders Issued	3
Complaint Re-Inspections	6
Complaints Corrected	6

Other

Properties Deemed	2
Properties Posted	9
Cellar to Attic Inspections	0
Cellar to Attic Re-Inspections	0

Public Education/Training

	Attendance	No. of Events
Apparatus Displays		55
Fire Station Tours	304	67
Hands-On Training Programs	5,433	77
Fire Safety House	0	0
Fire Drills	3,294	45
Miscellaneous Events	286	9
TOTAL ATTENDANCE/EVENTS	9,317	253

AWARDS AND RECOGNITIONS

AWARDS AND RECOGNITIONS

Firefighter of the Year – 2016

Firefighter Kevin L. Holtzapple was named the Firefighter of the Year for 2016. After twenty-five years on the job, Firefighter Holtzapple still has an enthusiasm for the profession. He sets high standards and continues to train to better himself and the Department. He holds several nationally recognized certifications and recently obtained certifications for Fire Instructor I & II and Fire Officer I & II.

Firefighter Holtzapple is a well-respected member of the Department and as the senior firefighter of A Platoon, he always takes time to train and mentor younger firefighters. His experience and knowledge is evident in his fire ground decision making. His ability to recognize the danger of rapid and deteriorating change of fire conditions at a structure fire in 2015, lead to the successful evacuation of firefighters trapped by fire.

Firefighter Holtzapple has given countless hours as Local 627's MDA representative. In this role, he strives to raise funds that will one day lead to a cure and ensure those suffering from Muscular Dystrophy disease will have a better life. He also has served Local 627 by holding several leadership positions.

Volunteer Firefighter of the Year – 2016

David C. Sheasley was named the Volunteer Firefighter of the Year for 2016. Firefighter Sheasley began his service to the City in 1964. He is an active volunteer who has given countless hours over his 53 years of service. Firefighter Sheasley serves as a driver/operator of Service 99 and is willing to respond to emergency calls at any time help is needed.

Firefighter Sheasley has served the Department in several leadership roles. He is the Captain of the Lincoln Fire Company and the president of the York City Volunteer Firemen's Relief Association.

VFW Outstanding Firefighter Award

In March of 2017, Firefighter Matthew B. Hoblitzell received the Veterans of Foreign Wars (VFW) Outstanding Firefighter Award. The award is presented to a firefighter who shows dedication and loyalty to the safety of citizens in the community.

Police and Firemen's Insurance Association Unit Citation

In April of 2017, representatives of Police and Firemen's Insurance Association present a unit citation to Captain Adam Smith, Firefighter Shawn Firestone, Marc Ott and Shawn Caruso for their role in rescuing a civilian from a fire in the 300 block of W. Philadelphia St. Crews entered the 2nd floor apartment under heavy fire and smoke conditions and located a female patient who was unconscious. The patient was removed and transported to the hospital. She eventually made a full recovery from her injuries.

Mission Lifeline EMS-Gold Award

In August, the Department received the American Heart Association 2017 Mission Lifeline Gold EMS award along with our partner agency White Rose Ambulance. The award recognizes the most up to date evidence-based pre-hospital care provided by responders to patients with high risk time sensitive emergencies including heart attacks, strokes and cardiac arrest.

Ray Crenshaw Neighborhood Award

In November, the Department received a Ray Crenshaw Neighborhood Award in the Best Services Professional category. The award is in honor of the legacy of service and dedication that Mr. Ray Crenshaw has given to the City of York. This was the second year in a row the Department has won this prestigious award.

Red Cross Heroes Award

In November, Captain William Sleeper, Firefighter Erik Swanson, Charles Sleeper, Johnathan Brown, Michael Zaler and York City Police Sergeant Roger Nestor received an American Red Cross Heroes Award for the rescue of two dogs from a fire on E. Maple St.

Zaavan Butts received the Adult Good Samaritan Award for alerting occupants to a fire on Salem Ave.

White Rose Ambulance EMT's Scott Kurtz & William Summe received the Medical Professional Award for the rescue of civilians from a fire on W. Philadelphia St.

Dorothy Deacon Distinguished Citizen of the Year Award

The first ever Dorothy Deacon Distinguished Citizen Award was presented posthumously to Dorothy Deacon on October 24th, 2017. The award will be given every year to a citizen who exhibits the positive qualities and spirit of Dorothy Deacon. The annual award will recognize a member of our community who goes above and beyond in providing extraordinary service for the safety and well-being of our community.

On August 12th, 2017 at 4:55pm, the York City Fire Department was dispatched to an automatic fire alarm at the Delphia House located at 350 E. Philadelphia St. in York, PA. Crews arrived and found the alarm was coming from the 5th floor. Firefighters made their way to the 5th floor where they found a moderate smoke condition. As firefighters investigated, they found there had been a grease fire in the kitchen of apartment #505 and the fire was out. Further investigation found the Dorothy Deacon, a 91-year-old resident of apartment #508, noticed the fire and had grabbed a fire extinguisher from the hallway, entered the apartment on fire and extinguished the fire.

Unfortunately, Dorothy passed away suddenly and unexpectedly on September 3rd, 2017, before she could be recognized for her actions.

Dorothy had lived at the Delphia House for eight years. She had class and integrity and nothing could stop her. Dorothy loved a good joke and was known for keeping a clean apartment. She has been described as feisty and was always quick with a comeback. She was a two-time cancer survivor who loved her hats and her doll collection.

Dorothy spent a life time caring for people. Her mother died on the day of her high school graduation shortly after giving birth to her fifth child. Dorothy immediately stepped in to take care of her siblings including the new born baby.

Through her work with the JCC and the Red Cross, Dorothy taught hundreds of York Children to swim. She also volunteered as a Court Appointed Special Advocate in the CASA program. In this role, she was an advocate on behalf of abused and neglected children to make sure their best interests were heard in court.

V O L U N T E E R S

2017 Annual Report for the Department of Fire/Rescue Services Volunteers

There are nine volunteer fire companies associated with the York City Fire Department: Eagle, Goodwill, Laurel, Lincoln, Rescue, Rex, Union, Vigilant, and Royal.

The volunteer companies are combined into one firefighting unit. This allows each company to maintain their identity and unites all volunteer members under the same structure. This structure helps in the recruiting and retention of volunteer firefighters.

The volunteer firefighters operate two service trucks. The service trucks provide support during fires and other emergencies. The service trucks are capable of providing breathing air for air packs, lighting, rescue equipment and can serve as a rehab unit or command post.

Fire Police continue to provide a valuable service to the city. They provide traffic and scene control at the scene of emergencies. Fire police also provide traffic control at special events throughout the city.

The York City Fireman's Relief Association continues to provide benefits to the city. The Relief Association has purchased equipment that continues to save taxpayers money. In 2017, the association purchased over \$64,000 worth of equipment and gear for volunteer firefighters.

2017 VOLUNTEER FIREFIGHTER HOURS

Trainings, Meetings, Station Manning and Incident Response

	Hours	Name		Hours	Name
1.	269:38	McDonald, David	15.	29:00	Welty, James
2.	217:72	Warren, Charlie	16.	28:30	Shilke, Fred
3.	208:36	Grove, Marlin	17.	28:24	Bowman, David
4.	153:49	Sheasley, David	18.	27:30	Shilke, Bonnie
5.	147:43	Shaffer, Albert	19.	27:10	Bleacher, Sharon
6.	94:42	Ferguson, James	20.	26:44	Bowman, Osborne
7.	85:54	Harman, Arthur H.	21.	25:40	Kottmyer, Jr., Frederick
8.	80:55	Kane, John	22.	23:50	Jenkins, Sharon
9.	80:52	Krone, George	23.	23:50	Reinhold, Harold
10.	57:46	Witmer, Brian	24.	23:15	Bowman, Robert
11.	55:40	Myers, Jr., Gordon	25.	18:15	Culp, William
12.	43:10	Kottmyer, III, Fred	26.	16:22	Harmon, Arthur D.
13.	35:09	Welty, Lisa	27.	6:04	Dorsey, Melissa
14.	32:40	Lightner, Dean	28.	3:30	Stahle, Richard

Total Volunteer Hours: 1,866.50

VOLUNTEER SERVICE UNITS 2017 ANNUAL REPORT

During 2017, Service 99-1 and Service 99-2 responded to the following calls:

	<u>Calls</u>	<u>Hours</u>	<u>Miles</u>
Service 99-1	30	81.0	509
Service 99-2	2	3.0	30

A special thank you to the crew of Service 99 for the past years' service.

We also like to thank the City of York for the repairs and maintenance on the service trucks. We would like to thank the career and volunteer firefighters for all of their continued help throughout the year.

Respectfully submitted,

Albert H. Shaffer

ALBERT H. SHAFFER
Captain
Service Unit Coordinator

CITY OF YORK VOLUNTEER FIRE POLICE

2017 ANNUAL REPORT

The City of York had nine (9) fire police members and three (3) inactive members for the year 2017.

In the year 2017, the fire police responded to 336 calls with a total of 600 hours of duty. Fire police officers supported the Department by providing traffic and crowd control at emergency scenes. Fire police also provided traffic control at special events throughout the year.

The following fire police were elected as officers to serve during 2017:

President	Brent Morthland
Vice-President	Clarence March
Secretary/Treasurer	Bonnie Shilke
Trustee	John Housseal
Trustee	Aaron Morthland
Trustee	Fred Shilke

The line officers appointed by the Mayor of the City to serve during 2017 were:

Chief	Clarence March
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A special thank you goes to our advisor, Sgt. Robert Goshen, and to all Chiefs and Captains of the York City Fire Department for all your help and advice given to us throughout the year.

Respectfully submitted,

Clarence "Bud" March

CLARENCE "BUD" MARCH
Chief

VOLUNTEER FIREMEN'S RELIEF ASSN.

YORK VOLUNTEER FIREMEN'S RELIEF ASSOCIATION

2017 ANNUAL TREASURER REPORT

Submitted on January 17, 2018

**Robert N. Bowman
Treasurer**

2017 ANNUAL REPORT OF EQUIPMENT PURCHASES AND OTHER FIREMEN'S RELATED EXPENSES

2017	Expenses	
	Insurance:	
	Length of Service (LOSP)	\$ 5,234.74
	Health and Accident (pre-paid)	0.00
	Bond (2 years)	421.00
	Total Insurance	\$ 5,655.74
	Volunteer Firefighters' Supplies	
	State Meetings	
	Maintenance: Service 99-1 and 99-2	1,380.00
	Fire Police	783.00
	Volunteer Firefighters' Equipment Maintenance	0.00
	Volunteer Equipment:	
	Air Pack and Cylinders	2,720.00
	Turnout Pants	630.00
	1997 Truck	50,000.00
	Volunteer Training	3,008.12
	2017 TOTAL	\$64,176.86
2016		\$292,636.51
2015		\$117,804.68
2014		\$ 43,956.06
2013		\$ 89,136.34
2012		\$ 25,648.43
2011		\$ 31,040.34
2010		\$ 37,998.31
2009		\$ 58,592.01
2008	SCBAs	\$498,686.98
2007		\$ 64,044.51
2006		\$ 53,980.19
2005		\$ 51,291.13
2004		\$ 60,608.90
2003		\$103,338.43
2002		\$160,304.98
2001		\$ 94,873.42
2000	(Two engines)	\$385,685.99
1999	(Includes 3-year insurance and trucks-45/ladder)	\$669,822.34
1998		\$113,923.41
1997		\$ 44,247.54
1996	(Includes 3-year insurance)	\$237,835.43
1995		\$ 53,871.98
1994		\$ 60,693.93
1993	(Includes 3-year insurance)	\$ 61,983.35
1992		\$ 24,191.05
1991		\$ 24,881.63
1990	(Includes 3-year insurance)	\$ 57,053.94

1989		\$ 38,495.84
1988		\$ 43,990.79
1987	(Includes 3-year insurance)	\$ 37,431.95
1986	(Includes Service 45)	\$128,552.57
1985		\$ 83,651.50
1984	(Includes 3-year insurance)	\$ 41,239.78
1983		\$ 9,659.30
1982		\$ 13,647.36
1981	(Includes 3-year insurance)	\$ 29,002.10
1980		\$ 30,415.33

**YORK VOLUNTEER FIREMEN'S ASSOCIATION
SUMMARY OF DEATH CLAIMS PAID IN 2017**

Year	Number	Value
2017	12	\$144,351.10
2016	12	\$144,168.80
2015	19	\$228,523.94
2014	6	\$ 72,106.40
2013	13	\$156,097.01
2012	16	\$192,249.85
2011	18	\$216,487.30
2010	11	\$157,096.10
2009	15	\$180,230.70
2008	14	\$168,227.45
2007	12	\$144,104.90
2006	10	\$120,093.60
2005	11	\$132,084.26
2004	14	\$168,188.00
2003	17	\$204,157.96
2002	12	\$144,182.15
2001 (Based on \$12,000.00)	11	\$132,087.50
2000	19	\$152,332.51
1999 (Based on \$8,000.00)	12	\$ 94,466.50
1998	20	\$100,202.30
1997	25	\$125,344.30
1996 (Based on \$5,000—7/1/1996)	22	\$ 94,178.85
1995	22	\$ 88,214.85
1994	16	\$ 64,153.15
1993	21	\$ 84,486.30
1992	22	\$ 88,163.10
1991 (Based on \$4,000)	15	\$ 59,659.70
1990	26	\$ 91,282.95
1989 (Based on \$3,500)	17	\$ 59,615.70
1988	32	\$ 96,267.40
1987	18	\$ 54,129.86
1986	32	\$ 96,177.95
1985	25	\$ 75,241.30
1984	21	\$ 63,123.20
1983	21	\$ 63,138.05
1982 (Based on \$3,000)	30	\$ 90,206.45
1981	28*	\$ 77,134.80
1980 (Some under \$3,000)	26*	\$ 65,129.70

*Some claims for less than \$3,000

Submitted by,

Robert N. Bowman

ROBERT N. BOWMAN
Recording Secretary/Treasurer

**YORK VOLUNTEER FIREMEN'S RELIEF ASSOCIATION
2017 OFFICERS**

President

David C. Sheasley

Assistant Treasurer

Dean A. Lightner

First Vice-President

Marlin H. Grove

Recording Secretary

David L. Bowman

Second Vice-President

James Welty

Assistant Recording Secretary

Sharon A. Bleacher

Treasurer

Robert N. Bowman

Financial Secretary

Albert H. Shaffer, Sr.

Trustees

Frederick A. Kottmyer Jr.

Lisa Welty

Osborne W. Bowman

Assistant Financial Secretary

Frederick A. Kottmyer, III

Quartermaster

Harold J. Reinhold

Insurance Representative

Sharon Bleacher

Investigating Committee

Osborne W. Bowman

Gordon F. Myers

William Culp

Volunteer Coordinator

Marlin H. Grove

Insurance Representative

Sharon Bleacher

Assistant Coordinators

Frederick Kottmyer III

Dean Lightner

EMERGENCY PLANNING

EMERGENCY PLANNING 2017

The primary focus of this office is to develop and maintain resources, documents, maps and plans for the protection and safety of our community and its first responders.

The year 2017 was a year of transition and change for emergency management operations. In September, a new Emergency Manager came on board to take over emergency operations due to the retirement of the previous manager.

York City was able to complete the winter snow season with only one large snow event. In mid-March we experienced a substantial snow fall that required the declaration of a snow emergency. Early in September the City was struck with a “Gustnado”. During the early evening of September 5th, the unique wind event produced winds in excess of 80 miles per hour. The path of this anomaly cut across West York Borough and the southern end of York City. There were no reported injuries in the city but there was considerable damage to roofs and trees in the path of this storm.

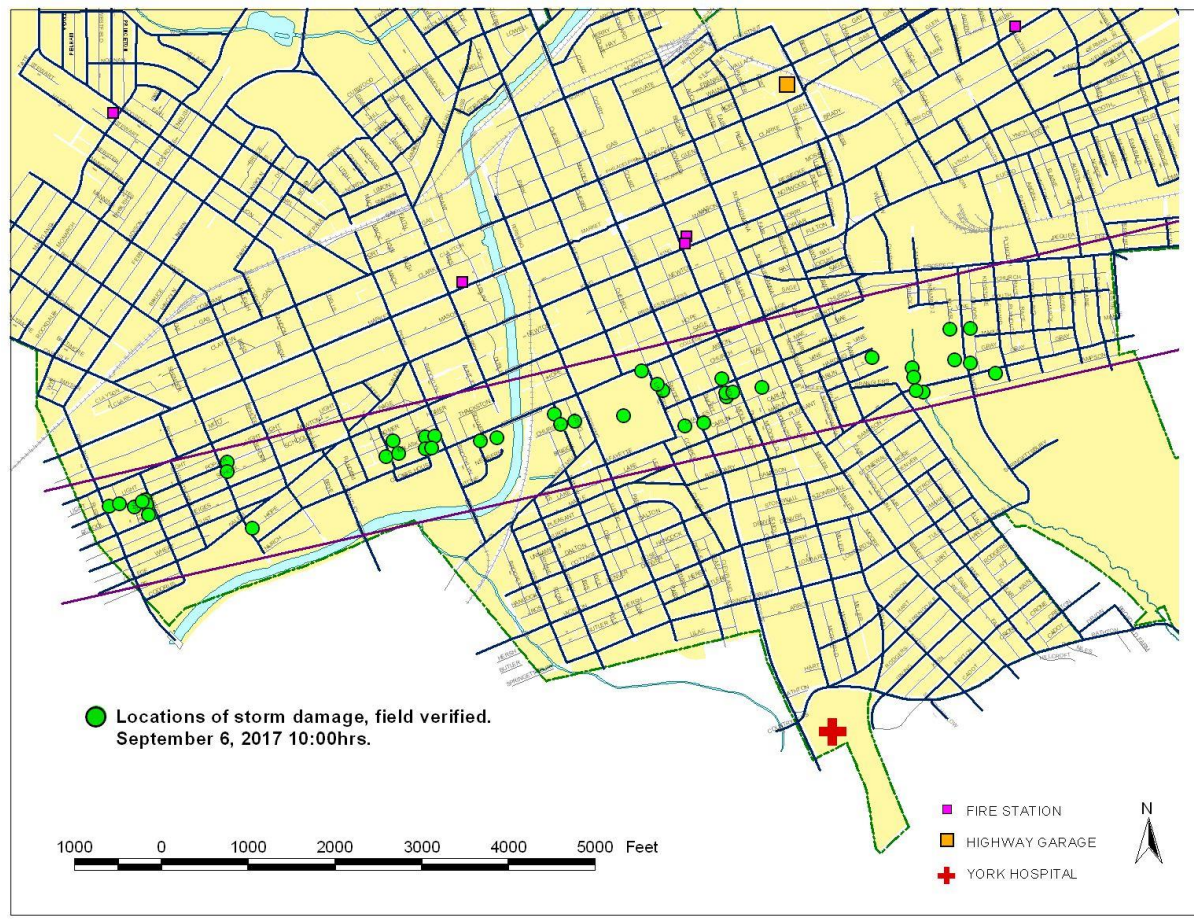
As mandated by the Pennsylvania State Department of Health, this office in concert with emergency planning partners in the Bureau of Health successfully re-certified the Health Bureau under Project Public Health Readiness (PPHR). To successfully complete this process, it was necessary to perform full review of our existing procedures and the development of new policies to satisfy recovery planning actions and the emerging threats such as Ebola and Zika.

OFFICE HIGHLIGHTS

1. Major Events

Emergency Preparedness On the evening of September 5th there were several 911 calls and Facebook posts showing what appeared to be a tornado moving through West York Borough and across the southern end of York City. The 911 center received multiple calls for assistance. In the final verdict the National Weather Service determined it was not a tornado but a “Gustnado” with winds in excess of 80 miles per hour that produced the damage to area properties. The storm hit the city in a very tight band producing damage to trees and structure roofs.





Public Health Activities In 2016 there were several staff changes within PA Department of Health. Changes at the state level resulted in a realignment of their performance and annual reporting requirements for PPHR and other emergency preparedness programs.

- Five years ago, the Health Bureau was one of six Pennsylvania Health Bureaus/Offices to receive certification under the Project Public Health Readiness (PPHR) program coordinated by the National Association of City and County Health Organizations (NACCHO). During 2016-2017 in concert with emergency staff from the Health Bureau activities and actions were undertaken to renew this certification. To accomplish this a complete gap assessment was performed on the Health Bureau emergency plans, SOGs, Reference Procedures, Just-In-Time training materials and all exercise components. Changes of focus and additional response and mitigation requirements have evolved since the original certification. Several new documents needed to be developed and crafted to meet revised PPHR requirements but, most importantly address local needs and staff abilities.

Emergency Response This office responded along with the Department of Fire/Rescue Services to structure fires, hazardous material incidents and other emergency calls.

2. Community Education and Training

Community Emergency Response Team (CERT) CERT is a training program offered to citizens to provide them with basic skill sets in disaster survival, rescue and emergency preparedness. Staff assisted in the program presentations to nursing students at the York County School of Technology and a series of trainings were held for a private industry.

Organizations and schools This office reviewed and assisted with the development of emergency operations plans for several schools and child care facilities.

This office has assisted with local American Red Cross efforts to provide free smoke detectors to city residents. Plans have been developed to target an area in the south/southwest section of York City in 2018.

Family Emergency Preparedness In collaboration with health emergency staff we developed and held an emergency preparedness training that specifically focused on family preparations and activities.

3. Emergency Planning and Exercises

Special resource plans These are developed for any special event in York City with an attendance of 10,000 or greater or a unique event, as required by Pennsylvania Emergency Management Authority. Resource guides and plans were developed for nine events in 2017. In addition to City events such as the Street Fair and York Fest plans were developed for July 4th Fireworks, and the York Fair. The Turkey Trot, an annual 5k run held on Thanksgiving morning drew a group of runners this year numbering approximately 5,000. Due to the growing size of this event it was deemed prudent this year to have personal from this office present in the event of unforeseen emergencies.

4. Resource Development

Activities Digital conversion of plans, maps and documents continued thru 2017. At this time there are 9,136 engineering drawings, surveys and maps scanned into digital format.

Regular updates and revisions are done to major mapping coverages. There were several updates to reflect building demolitions and new construction. The available GIS data and mapping capabilities have been expanded and enhanced through a close working relationship with County Planning GIS operations, County E911 GIS operations and the SCTF GIS work group.

5. Training and Education

During 2017, staff attended several training and informational events.

- i. Emergency response update and training with South Central Task Force (SCTF) at Harrisburg Area Community College.
- ii. Regular attendance at York County Office of Emergency Management quarterly trainings.

6. Additional Activities

The office reviews and tracks Hazardous Material Facilities, answers “Right to Know” requests and responds to information requests on historical, environmental and engineering issues. Sixteen of these requests were processed along with over 3 dozen requests for engineering information.

City Departments and local boards requested support during 2017. Requests were received from Redevelopment Authority, Economic & Community Development, Public Works, Police, Business Administration, Mayor's Office and City Council. All requests by these departments and several associated boards and bureaus were provided services by Emergency Planning as expeditiously as possible. Civil Enforcement Units were supported with mapping and aerial photography during clean sweeps and other special operations. Multiple maps, document exhibits, and aerials were provided to Economic & Community Development, and Redevelopment Authority to support development projects and client presentations. City maps and detailed parking maps were provided to assist with various studies and projects undertaken by parking operations. Over 40 projects were supported with mapping and exhibits.

Staff represents the City on several boards and committees. During 2017 we attended meetings by: Traffic Safety Committee, York County Emergency Coordinators, and York-Adams Metropolitan Medical Response System (YAMMRS).